

# JUMP Program and Stats

[www.jumpvt.org](http://www.jumpvt.org)



*"Responding to the need that is out there."*

## **2021 JUMP Statistics**

### **Vouchers Requested:**

4110 valued at \$111,915

### **Households served:** 2341

- 1021 unduplicated
- New "ever" 315

### **Head of HH's**

- Female 635
- Male 338
- Other 52
- 49% Single family HH

### **Homeless**

Unduplicated: 209

\*\*Male: 13 / Female 89 Other 7

Duplicated: 245

\*\*Male:131, Female: 105, Other: 9

### **People served**

**2345 Duplicated** households with 9509 individuals received assistance

Age: 0 to 17, 3555 39%

Age: 18 to 64, 5361 55%

Age: 65+, 593 .06%

### **Volunteer Hours**

**43** Volunteers contributed **1359** hours

**Value \$38,785** (Value of Volunteer Time = \$28.54 Per Hour)

Source: FBM/Outreach Aggregate Report

## **Message from Director: Wanda Hines**

As the pandemic entered a third year, in July 2021 JUMP moved to a hybrid FLEX voucher assistance plan, combining an in-person direct service option along with on-going remote/online services. *JUMP's goal was to create a safe environment for staff, volunteers, and clients.*

The online FLEX assistance support improved program efficiency as JUMP anticipated program challenges, adapted swiftly, with expanded access to hybrid FLEX assistance support--five ways. Clients can now access needed JUMP services via; FLEX Online application 24hrs/7days a week, FLEX Mail-In application, call JUMP for FLEX application by mail, in-person FLEX walk-in Thursdays or receive a scheduled Quarterly Care Call (QCC) every three months from staff and volunteers.

Despite the Covid pandemic impact, JUMP remained a dependable reliable resource for neighbors in search of essential basic needs. We provided voucher assistance to families and individuals from (4) Vermont Counties, representing (18) towns. Clients requested 4110 vouchers valued at \$111,915.

Top requested vouchers included: Food security relief vouchers 58% valued at \$55,955 and Utility Assistance 26% valued \$25,760.

Important, the Utility assistance voucher requires an additional \$15 to subsidize which helps JUMP sustain a workable 2022 budget. Helping to subsidize Utility assistance will help keep families in their home and maintain good credit by not having utilities disconnected.

Plus, based on the potentially long-range economic effects of the pandemic there is no end in sight to the vulnerable population who will be "living on the edge".

JUMP services made possible by our supporting 28 area faith communities, local agencies and businesses, individual donors, foundations, Towns Shelburne and Essex Junction as well as Board of Directors, Committee members, volunteers and staff unwavering dedication to JUMP's mission.