

# JUMP Client Stories

--Prepared by JUMP Director: Wanda Hines, April 2022

Client stories really bring to light the struggles faced by our participants. Staff made a point of mentioning the age of some of our more elderly folks, demonstrating that it is not just the young and middle-aged in our prosperous county who find themselves without a place to live. They are all, without rare exception, grateful not only for the voucher assistance, but also for our phone companionship. Through JUMP's Quarterly Care Call (QCC) volunteers and staff continue to actively listen and respond to the need that is out there.



*Naomi and I had quite a long talk. As I might have told you before she said she has neurological problems (severe bouts of pain) from brain surgery. She said she thinks this is something she will just have to live with. She is worried that some of the assistance she has right now may go away soon which could eventually result in being homeless. It's a terrible worry that must add so much stress to her life.*

*Anna misses us (JUMP in person walk-in) and is struggling through this isolation. Withholding rent because of the mold in her apartment, which has been an ongoing concern.*

*Richard has a room in a rooming house but no phone. He and Staff communicate through snail mail. He is grateful for us and for his housing after living in a tent for 15 years.*

*Maggie's husband is doing well and has outlived his original cancer prognosis. They are still waiting for subsidized housing. Three to six year wait. Maggie is 79.*

*Alice and her husband had been living at the Comfort Inn waiting for available apartment. They have finally moved into this subsidized apartment. She is a joy to visit with. She is 78.*

*Nicki, aged 79, had a rough holiday time serving as caregiver to her 87 year old brother who is having a lot of medical problems. She is back home now and needs some quiet time to recoup her energies.*

*Linda answered on first try. Since she has breathing problems, she stays inside. Masks are difficult to use. --doing well--has son and daughter to talk to. Told her I will call again in three months. She looks forward to our visits.*

*Janice has had a rough couple of months. Two nights in hospital with respiratory infections, car died but has another one now. She also has a torn meniscus and will probably need surgery. Aged 83*

*Staff was able to speak with Susan, and she is doing very well. She was once a social worker and because of circumstances found herself homeless. She was finally able to move into senior housing. She suffers from depression but is more upbeat since using a voucher for access to a gym pool. She has lost 48 pounds and is making new friends. She loves to visit when we phone and sometimes calls the office just to make conversation.*

*Client Peggy, shared via email, "Thanks again for all you do. I know I say it all the time but realize not everyone does so want to make sure you know how much the work you do is appreciated. Have a nice day."*